
Using your
Alpha Plus keypad
With your

System 236

System 238

System 2316

System 236i

System 238i

System 2316i

Congratulations

Thank you for purchasing this C&K alarm system. Your system is one of the most powerful and advanced alarm systems on the market today designed to provide you with years of reliable operation.

This manual explains how to operate your alarm system. Basic operating instructions are also printed on the small label attached to the inside of your keypad(s) door.

If you have questions or need help with your alarm system, call:

(Alarm Company Name)



If you have monitoring questions or in cases of accidental alarms, call:

(Monitoring Station Name)



When calling the monitoring company, know the following:

My Account Number is: _____ My Password is: _____

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Getting acquainted

What your alarm system is...

Your alarm system is made up of a control panel and several detection devices like motion sensors, magnetic contacts, and so on. Specific areas of detection are called zones. Zones can be programmed to have different characteristics. Some zones may be 24-hour zones, that is, they remain armed even when the alarm system is off. Zones used for fire detection, for example, are always 24-hour zones. In addition, some zones can be programmed to allow bypassing. When you bypass a zone, you temporarily remove it from the alarm system. Always remember, however, **that bypassed zones are not protected.**

How your alarm system works...

When a detection device is triggered, the status of its zone goes from normal to FAULTED. If armed, the control panel responds by reporting an alarm condition on site—sounding bells, message on keypad display—and if programmed, by transmitting an alarm signal over the telephone wires to a central monitoring station. The monitoring station then dispatches the appropriate authorities.

Some of your system's operations require you to enter your personal identification number (PIN) on the keypad. These include ARMING and DISARMING.

Along with its many other features, your system can be programmed to ARM INSTANTLY or to ARM WITH TIME DELAY (i.e., after giving you time to leave the premises).

Getting acquainted

Each alarm system in the 2300 family is designed to meet the specific needs of a variety of applications. System 236 is specifically designed for smaller, six zone applications.

Systems 238 and 2316 are designed for applications requiring protection of eight and sixteen zones, respectively.

Although these systems do not offer all the same options, your alarm professional has installed the system best suited for your application. Refer to the headings at the top of each page to determine if an option is available on your system. (If no systems are listed in the page heading, the option is available on **all** systems.)

Some of the available features of your alarm system are also optional, and will only be installed if appropriate for your installation. In addition, some system features will require you to enter your personal identification number (PIN).

As you read through this manual, watch for boxes like these:

- If an optional feature has been installed in your system, its **OPTION INSTALLED** box will be checked.
- If a feature of your system requires you to enter your personal identification number, its **PIN REQUIRED** box will be checked.

OPTION
INSTALLED



PIN
REQUIRED



What the lights mean

	POWER LIGHT	ARMED LIGHT	REMARKS
AC POWER FAILURE	Off		Power Failure. System is operating on battery.
LOW BATTERY	Slow Flash		Battery is low; Call your service department. LCD display will show system trouble.
SYSTEM ARMED		On	Protection is on.
SYSTEM DISARMED		Off	Protection is off.
SYSTEM IS ARMED WITH DELAY ZONES CONVERTED TO INSTANT		Slow Flash	System armed using * 7 #.
LCD DISPLAY	NORMAL MESSAGES Ready to ARM Faulted Zone Invalid PIN Entry-Disarm Now Trouble Zone		SYSTEM TROUBLE MESSAGES AC Fail Low Battery Connection Fail Bell Fuse Fail

What the sounds mean

SOUND	MEANING
2 beeps	• system armed or disarmed • successful central station test or battery test
5 beeps	• wrong PIN number entered • invalid function • unauthorized command attempted • error changing PIN number
continuous tone, beeping fast for last ten seconds	• entry delay time
continuous beeping, speeding up for last ten seconds	• exit delay time
2 second beep	• door chime • ring back after closing report* • zone faulted during walk-test
chirping (1 second on, 4 seconds off)	• chirp alert warning: system is armed, but a delay zone is faulted; you must disarm the system before entry delay expires or alarm will occur* • alarm signal for zone programmed for chirping bell or siren
continuous tone	• alarm signal for zone programmed for steady bell or siren • circuit malfunction (trouble on supervised loops only)
pulsed tone (2 seconds on, 2 seconds off)	• alarm signal for zone programmed for pulsed bell or siren
*Not available on System 236/236i	

Arming the system

TO ARM THE SYSTEM:

1 Make sure the display reads **READY TO ARM**.

- Faulted zones must be cleared or bypassed before the system can be armed. If the display reads NOT READY TO ARM, followed by FAULTED ZONE, push the # key. The display will then indicate which zone(s) are faulted. For more information, refer to the sections [Bypassing Zones](#) and [After An Alarm Occurs](#).



2 Enter your PIN and push the # key.



- Don't pause for more than 5 seconds while entering the digits or the control panel will reject your PIN number.
- If you make a mistake while entering your PIN number, the keypad will beep five times. After the fifth beep, enter your PIN number again.

236/236i	PIN = 4 digits long
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238/238i	PIN = 2 - 5 digits long
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2316/2316i	PIN = 2 - 5 digits long
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Arming the system

3 Make sure the red ARM light comes on.

- The keypad will beep twice to confirm that the system is armed.
- The display will read **EXIT NOW**.

4 Exit through any TIME DELAY DOOR within _____ seconds.

- The exit delay time can be programmed from 10 seconds to 150 seconds.
- If the **EXIT PRE-ALARM** option is installed, the keypad will beep slowly until 10 seconds before the delay time expires, then rapidly for the last 10 seconds.
- A bar graph will appear on the display, showing how much exit time remains.
- Once the exit time has expired, the keypad will beep twice to confirm that the system is armed, and the display will read **ARMED**.

OPTION
INSTALLED



The rest of the *Arming The System* section describes other arming options, and explains how to bypass zones before arming the system. No matter how your system is programmed, **you will always disarm it in the same way: enter your PIN, then push the # key.**

Arming the system

System: 236/236i ONLY

OPTION
INSTALLED

☐

AUTO HOME ARMING

This option enables the system to automatically bypass interior zones if you arm the system but do not leave the premises. The perimeter zones will be armed, and the entry delay will remain intact.

1 Make sure the display reads READY TO ARM.

PIN
REQUIRED



2 Enter your PIN and push the # key.



- If you do not exit before the exit delay time expires, the system will automatically arm perimeter zones and bypass interior zones.
- If you exit through an exit delay door during the Exit Delay Time, the system will automatically arm interior and perimeter zones.

Arming the system

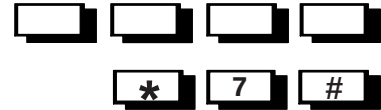
INSTANT ARMING

Instant Arming converts all time delayed zones to **INSTANT** zones.

1 Make sure that the display reads READY TO ARM.

PIN
REQUIRED
☐

**2 Enter your PIN (if required),
push the * key, enter the digit "7",
then push the # key.**



- The keypad will beep twice to confirm that the system is armed, and the display will read ARMED - INSTANT.
- The red ARM light will flash while the system is Instant Armed.



CAUTION: When the system is Instant Armed, you will not be able to enter through any perimeter door or walk through any protected area without setting off an alarm.

OPTION
INSTALLED
☐

- Bypassing interior zones will allow you to move about freely inside the premises while the system is armed. Refer to BYPASSING ZONES (pages 14 - 17).
- Exit Delay Disable (see page 19).

Arming the system

HOME ARMING

Home Arming arms perimeter zones, while bypassing interior zones.

1 Make sure that the display reads READY TO ARM.

PIN
REQUIRED

☐

**2 Enter your PIN (if required),
push the * key, enter the digit "4",
then push the # key.**



- The keypad will beep twice to confirm that the system is armed, and the display will read ARMED.
- The red ARM light will flash while the system is armed.
- Home Arming allows you to move about freely inside the premises while the system is armed.
- When the system is Home Armed, you can enter the premises without setting off an alarm through a delayed entry zone. (Don't forget to disarm the system after entry!)
- Exit Delay Disable (see page 19).

OPTION
INSTALLED

☐

Arming the system

INSTANT HOME ARMING

Instant Home Arming arms perimeter zones, and bypasses interior zones. Entry time delays are converted to INSTANT.

1 Make sure that the display reads READY TO ARM.

PIN
REQUIRED
☐

**2 Enter your PIN (if required),
push the * key, enter the digit "7",
the digit "4", then push the # key.**

- The keypad will beep twice to confirm that the system is armed, and the display will read ARMED - INSTANT.
- The red ARM light will flash while the perimeter zones are instant armed.



OR



CAUTION: When the system is Instant Home Armed, you will not be able to enter through any perimeter door without setting off an alarm.

OPTION
INSTALLED
☐

- Exit Delay Disable (see page 19).

Arming the system

System: 238, 238i, 2316, 2316i ONLY

BYPASSING ZONES

This procedure allows you to bypass one or more zones while your system is DISARMED.

 **NOTE:** System programming determines which PINs can bypass zones, also which zones can be bypassed. To learn if a zone can be bypassed, see the *Zone description list* on pages 46-48.

PIN
REQUIRED



1 If required, enter your PIN.



2 Push the  key, enter the zone to be bypassed, then push the # key.



 **NOTE:** Zones can also be bypassed by remote programming. The system can either be armed or disarmed for remote programming.

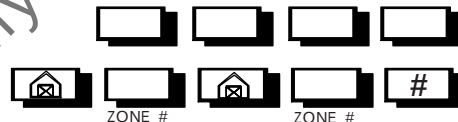
Arming the system

System: 238, 238i, 2316, 2316i ONLY

PIN
REQUIRED



- **To bypass more than one zone:** enter your PIN (if required), push the  key, enter the first zone to be bypassed, push the  key again, enter the next zone to be bypassed, and so on. When the last zone to be bypassed has been entered, push the #key.



- To indicate that zones are bypassed, the display will read BYPASSED ZONE. To see which zones are bypassed, push the #key (once for each bypassed zone).
- **The procedures for adding a bypass and removing a bypass are identical.** To remove a bypass: enter your PIN, push the  key, enter the zone from which the bypass is to be removed, then push the #key.
- When you have finished bypassing zones, arm the system by entering your PIN and pushing the #key.



NOTE: Disarming your alarm system **REMOVES** all bypasses.

Arming the system

System: 236 and 236i ONLY

BYPASSING ZONES

This procedure allows you to bypass one or more zones while your system is DISARMED¹ (See NOTE page 17).

 **NOTE:** System programming determines which PINs can bypass zones, also which zones can be bypassed. To learn if a zone can be bypassed, see the *Zone description list* on page 46.

PIN
REQUIRED

☐

OPTION
INSTALLED

☐

OPTION
INSTALLED

☐

1 Enter your PIN (if required).



2a Push the * key, enter the digit "2", enter the zone to be bypassed, then push the # key.



ZONE #

OR

2b Push the  key, enter the zone to be bypassed, then push the # key.



ZONE #

Arming the system

System: 236 and 236i ONLY

- To indicate that zones are bypassed, the display will read BYPASSED ZONE. To see which zones are bypassed, push the # key.
- ¹ **NOTE:** Zones can also be bypassed by remote programming. The system can either be armed or disarmed for remote programming.
- The procedures for adding a bypass and removing a bypass are identical.
- To remove a bypass:

1a Enter your PIN, push the *key, enter the digit "2", enter the zone from which the bypass is to be removed, then push the # key.

OR

1b Enter your PIN, push the  key, enter the zone from which the bypass is to be removed then press the # key.



NOTE: Disarming your alarm system **REMOVES** all bypasses.

Arming options

Your alarm system has been programmed for one of the following arming types:

OPTION
INSTALLED

☐

GOOF-PROOF ARMING

If any zone other than a 24-hour zone is faulted (open window, malfunctioning sensor, etc.), your system will not arm. You will not be able to arm the system until the faulted zone is cleared or manually bypassed.

OPTION
INSTALLED

☐

FORCE ARMING

Any zone (except for 24-hour zones) that is violated during the EXIT DELAY time has expired will be automatically bypassed until the system is disarmed.

Warning: bypassed zones are not protected.

Arming options

OPTION
INSTALLED

☐

CHIRP ALERT (Available on Systems 238, 238i, 2316 and 2316i ONLY)

The system will arm even if delayed or interior zones are faulted at the time of arming. If an EXIT DELAY zone is still faulted when the EXIT DELAY time expires, the bell/siren will begin to chirp. The chirping will continue for the duration of the ENTRY DELAY time. You must re-enter the premises and disarm the system before the ENTRY DELAY time expires or an alarm will occur.

OPTION
INSTALLED

☐

EXIT DELAY DISABLE (Available on System 236 and 236i ONLY)

If this option is installed, the exit delay will be eliminated when arming your system using Instant Arming (page 11), Home Arming (page 12), or Instant Home Arming (page 13).

Disarming the system

TO DISARM THE SYSTEM:

1 Enter only through a TIME DELAY door.

OPTION
INSTALLED

☐

- If the ENTRY PRE-ALARM option is installed, the keypad will sound constantly until 10 seconds before the delay time expires (or the panel is disarmed), then beep rapidly for the last 10 seconds.
- The display will read ENTRY - DISARM NOW. A bar graph will appear on the display, showing how much entry time remains.

PIN
REQUIRED

☒

2 Enter your PIN within _____ seconds and push the # key.



3 Make sure the red ARM light on the keypad goes off.

- If the ARM light does not go off, wait for the keypad to beep five times, then enter your PIN again.
- The display will read READY TO ARM or NOT READY TO ARM (if a zone is faulted).

After an alarm

AFTER AN ALARM OCCURS:



1 Enter your PIN and push the # key.

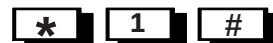


- This will silence the bell/siren and disarm the system.
- The display will read ALARM ZONE. To see which zones are in alarm, push the # key.

2 If this is a false alarm and no emergency response is needed, call our central station IMMEDIATELY at  _____ to cancel the alarm.

- Write down the number of the triggered zones to help us service you.

3 Clear the alarm memory and the display by pushing the * key, entering the digit "1", then pushing the # key.



Options

(Note: The following Options are available on all Systems, UNLESS OTHERWISE NOTED.)

OPTION
INSTALLED

☐

24-HOUR MONITORING

With this option installed, your alarm system will transmit alarm signals to our central station.

OPTION
INSTALLED

☐

EMERGENCY KEY (Available on Systems 238, 238i, 2316 and 2316i ONLY)



When this option is installed, holding the EMERGENCY key down for three seconds will trigger an alarm. The keypad will beep twice to confirm the alarm condition.

- Systems 238, and 2316 have not been investigated by Underwriters Laboratories for compliance with UL 1637, Home Health Care Signalling Equipment.

NOTE: When used with System 236 or 236i, this key functions as POLICE/PANIC.

OPTION
INSTALLED

☐

FIRE KEY (Available on Systems 238, 238i, 2316 and 2316i ONLY)



When this option is installed, holding down the FIRE key for three seconds will trigger an alarm. The keypad will beep twice to confirm the alarm condition.

NOTE: When used with System 236 or 236i, this key functions as POLICE/PANIC.



OPTION
INSTALLED

☐

POLICE/PANIC KEY

When this option is installed, holding down the POLICE key for three seconds will trigger an alarm. The keypad will beep twice to confirm the alarm condition.

OPTION
INSTALLED

☐

DURESS ALARM (Available on Systems 238 and 2316 ONLY)

Should an intruder force you to turn your security system off or on, you can send a silent DURESS signal to our central station by adding or subtracting "1" from the last digit of your PIN. For example, if your PIN is 1-2-3-4, entering 1-2-3-**3** OR 1-2-3-**5** will trigger a silent alarm. Your system will appear to be operating normally. There will be no indication of an alarm condition.

- If your PIN ends with a "0", entering "9" or "1" instead of the "0" will trigger a DURESS signal.
- If your PIN ends with a "9", entering "8" or "0" instead of the "9" will trigger a DURESS signal.

Options

OPTION
INSTALLED

☐

DURESS ALARM (Available on Systems 236i ONLY)

Should an intruder force you to turn your security system off or on, you can send a silent DURESS signal to our central station by entering **User Code 6** - a code designated exclusively for a DURESS signal. Your system will appear to be operating normally. There is no indication of an alarm condition.

OPTION
INSTALLED

☐

DURESS ALARM (Available on Systems 238i and 2316i ONLY)

Should an intruder force you to turn your security system off or on, you can send a silent DURESS signal to our central station by entering **User Code 7** - a code designated exclusively for a DURESS signal. Your system will appear to be operating normally. There is no indication of an alarm condition.

OPTION
INSTALLED

☐

GUEST COMBINATION (Not Available on System 236/236i)

The SYSTEM 238 and 238i can store up to 8 PINs and the SYSTEM 2316 and 2316i up to 32 PINs. In these systems, PIN #8 can be programmed as a GUEST COMBINATION that will only be valid for a specified number of successive days. The countdown of days begins the first time the GUEST COMBINATION is used.

☐

NUMBER OF DAYS GUEST COMBINATION IS VALID

- Once the time expires, the GUEST COMBINATION will have to be reprogrammed before it can be used again.

OPTION
INSTALLED

☐

RING BACK AFTER CLOSING (Not Available on System 236/236i)

When this option is installed, the bell/siren will sound for two seconds after the system is armed.

- If your system is programmed to send closing reports to a monitoring station, ring back will occur after the signal has been sent and acknowledged; otherwise, ring back occurs when the exit delay has expired.

CHANGING A USER PIN - SYSTEM 238 and 238i

User 1 can use his Master PIN to change the PINs of Users 1 - 8.

MASTER PIN
REQUIRED



- 1 Enter your Master PIN, push the * key, enter the digit "0", then push the # key.



- The display will read PROGRAMMING.

- 2 Enter the new PIN and push the # key.



- The new PIN can be from two to five digits long, but must start with the same first digit as the old PIN.

- 3 Enter the new PIN again and push the # key.



If the new PIN is accepted, the keypad will beep twice, and the display will read PIN ACCEPTED. If you make a mistake while programming, or if the system rejects the new PIN, the keypad will beep five times, and the display will read INVALID PIN.

System: 238 and 238i ONLY

- 4 Exit the programming mode by pushing the * key, then the # key.



- 5 Make sure the new PIN works.

After leaving the programming mode, Arm and Disarm your system to ensure that the new PIN functions properly.

Options

System: 238 and 238i ONLY

OPTION
INSTALLED

☐

DELETING A USER PIN - SYSTEM 238 and 238i

User 1 can use his Master PIN to delete the PINs of Users 2 - 8.

MASTER PIN
REQUIRED

☒

- 1 Enter your Master PIN, push the * key, enter the digit "0", then push the # key.



- The display will read PROGRAMMING.

- 2 Enter the User number (2 - 8) you wish to delete, and push the # key.



- 3 Enter the User number you wish to delete (again), and push the # key.



- 4 Exit the programming mode by pushing the * key, then the # key.



System: 236, 236i ,2316, 2316i ONLY

CHANGING A USER PIN - SYSTEM 236, 236i, 2316, & 2316i

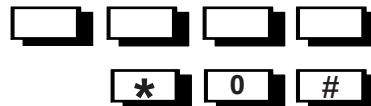
User 1 can use his Master PIN to change the PINs of Users 1 - 6 (on System 236 and 236i) or Users 1 - 32 (on System 2316 and 2316i).

MASTER PIN
REQUIRED



- 1 Enter your Master PIN, push the * key, enter the digit "0", then push the # key.

- The display will read PROGRAMMING.



- 2 Enter the User number and push the # key.

- Enter User number 1 - 6 for System 236/236i.
- Enter User number 1 - 32 for System 2316/2316i. (See Note below.)



- 3 Enter the new PIN and push the # key.

- The new PIN must be four digits long for System 236/236i.
- The new PIN can be from two to five digits long for System 2316/2316i.



NOTE: On System 2316i, User Code #32 is reserved for special functions using the Optional Relay Output Module.

Options

System: 236, 236i, 2316, and 2316i ONLY

3 Enter the new PIN and push the # key.

- The new PIN must be four digits long for System 236/236i.
- The new PIN can be from two to five digits long for System 2316/2316i.



NOTE: On System 2316i, User Code #32 is reserved for special functions using the Optional Relay Output Module.

4 Enter the new PIN again and push the # key.

If the new PIN is accepted, the keypad will beep twice, and the display will read PIN ACCEPTED. If you make a mistake while programming, or if the system rejects the new PIN, the keypad will beep five times, and the display will read INVALID PIN.



5 Exit the programming mode by pushing the * key, then the # key.



6 Make sure the new PIN works.

After leaving the programming mode, Arm and Disarm your system to ensure that the new PIN functions properly.

System: 236, 236i, 2316 and 2316i

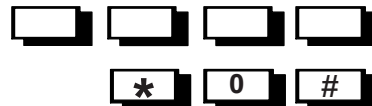
DELETING A USER PIN - SYSTEM 236, 236i, 2316 & 2316i

User 1 can use his Master PIN to delete the PINs of Users 2 - 6 (on System 236 and 236i) or Users 2 - 32 (on System 2316 and 2316i) (See note pg. 29).

MASTER PIN
REQUIRED



- 1 Enter your Master PIN, push the * key, enter the digit "0", then push the # key. (The display will read PROGRAMMING.)



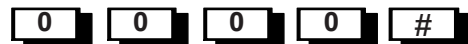
- 2 Enter the User number and push the # key.

- Enter User number 2 - 6 for System 236 and 236i.
- Enter User number 2 - 32 for System 2316 and 2316i (See note pg. 29).



System:
236/236i

- 3 Enter four zeros and push the # key.



- 4 Enter four zeros (again) and push the # key.



Options

System: 236, 236i, 2316 and 2316i ONLY

System:
2316/2316i

3 Enter zero and push the # key.

0 #

4 Enter zero (again) and push the # key.

0 #

5 Exit the programming mode by pushing the * key, then the # key.

* #

OPTION
INSTALLED



RESETTING SMOKE DETECTORS

When a smoke detector is triggered, the keypad display will read ALARM ZONE, and the bell/siren will sound.

Before you do anything else, evacuate the building. Don't go back inside until you're sure it's safe.

When it's safe to do so, you can reset the smoke detectors by doing the following:

Push the * key, enter the digit "6", the digit "2", and push the # key.



Options

OPTION
INSTALLED

☐

DOOR CHIME

When this option is installed, **all** keypads on the premises will beep for two seconds each time a designated zone is faulted.

To turn the door chime (on all keypads) on and off:

**Push the * key, enter the digit "5",
then push the # key.**



- The display will read CHIME ON or CHIME OFF for 5 seconds.

OPTION
INSTALLED

☐

STANDBY BATTERY

Should there be a loss of AC power, the green POWER light on the keypad will go out, and your alarm system will switch to its standby battery. If an AC power failure lasts for more than 15 minutes, the display will read SYSTEM TROUBLE.

- If you push the # key, the display will read AC POWER FAIL.
- **The standby battery should be replaced every four to six years** with a rechargeable 12 volt, 6.5 Ah, sealed lead-acid battery (such as C&K Model 1265).

Testing your system

LOCAL SYSTEM TEST

This option allows on-site testing of each zone in your system.

To initiate the SYSTEM TEST:

PIN
REQUIRED



**Enter your PIN (if required),
push the * key, enter the digit "6",
the digit "0", then push the # key.**



- The display will read WALK TEST. Walk through the areas protected by motion sensors; open and close protected doors and windows. Each time a zone is faulted, the display will show the faulted zone's identification, and the keypad will chime.
- To exit the system test, push any key. The display will momentarily read SYSTEM RESET.



WARNING: Your alarm system will not report alarms during the LOCAL SYSTEM TEST.

Testing your system

OPTION
INSTALLED

☐

STANDBY BATTERY TEST

Your alarm system can be programmed to automatically test its standby battery every 24 hours. During the test, AC power is turned off in order to monitor the battery under load.

- To manually test the standby battery, push the * key, enter the digit "6", the digit "4", then push the # key. The display will read BATTERY TEST.



- The standby battery test takes 2 minutes. During the test, the green AC light will be off.
- If the battery is okay, the keypad will beep twice, and the display will read TEST - PASSED. If the battery is low or dead, the green AC power light will flash, the keypad will beep five times, and the display will read TEST - FAILED.

OPTION
INSTALLED

☒

BELL/SIREN TEST

To test the bells/sirens in your security system:

Enter your PIN (if required), push the * key, enter the digit "6", the digit "3", then push the # key.



- The bell/siren and keypads will sound for 3 seconds.

PIN
REQUIRED

☐

Testing your system

OPTION
INSTALLED

☐

CENTRAL STATION TEST

This option tests the reporting capability of your system by sending a test message to the central station. Weekends are the best time for the CENTRAL STATION TEST. To schedule one, call our central station at:

CENTRAL STATION



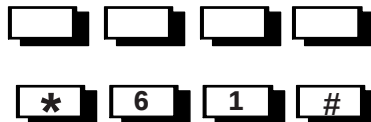
To initiate the CENTRAL STATION TEST:

PIN
REQUIRED

☐

**Enter your PIN (if required),
push the * key, enter the digit "6",
the digit "1", then push the # key.**

- The display will read TEST REPORTING.
- If the test message was successfully transmitted to the central station, the keypad will beep twice, and the display will read TEST - PASSED.
- If the test message was not successfully transmitted to the central station, the keypad will beep five times, and the display will read TEST - FAILED. Call our Service Department for assistance.



Telephone trouble

IF YOU HAVE TELEPHONE TROUBLE:

First, unplug the control panel from its telephone jack to determine if the alarm system is causing the trouble.

The phone jack is located _____.

If the trouble goes away when you unplug the control, call us for service. If you still have telephone trouble after unplugging the alarm system, plug the system back in, then call your **telephone company**.

 **NOTE:** If your telephone system is serviced, make sure to test your alarm system to insure that it has not been disconnected from the telephone network.

Customizing your keypads

You can customize the characteristics of ALPHA Plus keypads by using the combinations shown below. For example, if you have two keypads on site, you can turn the backlight of one keypad off, while leaving the backlight of the other on.

- To turn the backlight on or off, push the * key, enter the digit "8", then push the # key.
- To turn the audible feedback on or off, push the * key, enter the digits "5" and "1", then push the # key.
- To turn the entry and exit delay warning tones on or off, push the * key, enter the digits "5" and "2", then push the # key.
- To turn the door chime tones on or off (at each keypad), push the * key, enter the digits "5" and "3", then push the # key.

